

Minutes
Operating Board of Directors
DeKalb County Rehab & Nursing Center
July 11, 2012

Present: Directors: Andersen, Nielsen, Klein, Shepard

Absent Directors: Deverell, Bannon, Casella

Also Present: Bockman, Anderson, Buffenbarger

The meeting was called to order at 7:00am.

The agenda was approved by Andersen and Klein.

The May 2012 minutes were reviewed and approved.

Old Business: None

New Business:

Management Report:

Buffenbarger discussed the use of a customer satisfaction survey program from an outside vendor. The current satisfaction survey process includes only discharged residents and is completed by Social Services staff. Buffenbarger recommended use of a third party to ensure the results could not be subject to bias and capture a broader range of residents, including those currently living at DCRNC. Pinnacle, Inc offers this service for \$350 per month. The surveys will include 15 randomly sampled residents each month and results will be reported to the facility monthly. Board members discussed continuing the use of in-house surveys so we capture the opinions of recently discharged residents.

Motion by Andersen and 2nd by Klein to engage Pinnacle and continue to complete satisfaction surveys by Social Services for the foreseeable future. Motion carried.

Buffenbarger reported that food costs are down by \$.48 per patient per day. This is good progress.

Buffenbarger reported about the recent retroactive adjustments made by HFS to our Medicaid program and new bed tax. The bed tax implementation was made retroactive to April 2011. As a result our Medicaid rate increased retroactive to May 2011. HFS did not explain why the bed tax and increased Medicaid rate were not made effective in the same month. In addition, HFS solidified the FFP arrangement with the federal government, resulting in a payment to DCRNC for FFP money from October 2010 to present. The FFP amount was lower than HFS originally reported. The amount we booked for FFP from 2010-present was adjusted for the 2012 fiscal year to account for the reduction, causing the financial statements to show a significant loss. It is important to note these retroactive changes include 2010-present services and will cause the financial statements to look odd this year.

Buffenbarger reported the Medicare A per diem remains consistent in the \$480 range.

Buffenbarger reported the grant for a nurse practitioner is not available to DCRNC. We will continue to explore options for the addition of a nurse practitioner.

Next Meeting: September 12, 2012

Meeting adjourned at 8:00am.

Respectfully submitted,

Andrew Buffenbarger
Recording Secretary