

**Minutes
Operating Board of Directors
DeKalb County Rehab & Nursing Center
May 14, 2014**

Present: Directors: Devereaux, Klein, Nielsen, Whelan, Casella
Absent Directors: None

Also Present: A. Buffenbarger, G. Hanson

Chair Casella called the meeting to order at 7:00 am.

The agenda was approved.

The March 2014 minutes were reviewed and approved.

Old Business: None

New Business

Management Report:

Buffenbarger reported that census has improved over the last quarter after several months below our preferred levels. The payor mix is consistent with our budget forecast.

The space planning RFP is underway and will complete in early June. There are four eligible bidders with proposals under review by the DCRNC committee. Results will be shared once the RFP is complete.

The MMAI program is causing some confusion with residents as they are starting to receive notices of involuntary enrollment in an insurance plan. DeKalb County is not within the catchment area for the MMAI program, so residents at DCRNC will not be affected. We are in contact with HFS to determine why residents are receiving notices as they appear to be sent in error.

Recent customer service scores were very strong with an overall satisfaction rating of 4.73 out of a possible 5. Food reviews improved to 4.1. These are outstanding scores.

Klein inquired about a recent quarantine within the facility where families were not permitted to visit residents due to a flu outbreak. Klein indicated there was no notice to some family members who traveled to DCRNC to visit, nor was there a notice to the Board. Buffenbarger will review DCRNC quarantine policy for potential improvement in family notification and, if such an event occurs in the future, will notify the Board.

Meeting Time:

Hansen inquired whether the current meeting time is still the preferred time of day for Board members. Members agreed that 7:00am remains the preferred time.

Next Meeting: July 9, 2014 at 7:00 a.m.

Meeting adjourned at 7:30 a.m.

Respectfully submitted.

Andrew Buffenbarger
Recording Secretary